



# Thatch Care Sheet

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## About Tiki Thatched Umbrella

Welcome to the tropical world of tiki thatched umbrellas! Tiki thatched umbrellas are authentic rustic tropical palm thatch structures. The palm leaf thatch, also known as rain cape thatch, is made in Mexico. Tiki thatched umbrellas were first designed for shade cover, but today tiki thatched umbrellas add tropical taste to any backyard or garden. Tiki thatched umbrellas are rustic by nature and have slight imperfections in color and texture. Sizing and measurements may vary and wood will have cracks and imperfections. All of these details add to the aesthetic, character and authenticity of your tiki thatched umbrella.

## What supports our Tiki Thatched Umbrella?

Our tiki thatched umbrella is supported by a 12 foot diameter galvanized tubular frame. The cover (top) itself is made of palm thatch which has been tightly woven by hand.

## What are the dimensions of a Tiki Thatched Umbrella?

A completed 12 foot tiki thatched umbrella will stand approximately 10 feet at its highest point. The outer rim sits at 8 feet high. With the top in place there is approximately 12-18 inches of overhang. The overall diameter of the tiki thatched umbrella is approximately 12 feet. The tiki thatched umbrella is attached to three (3) 8 foot wooden poles that are 4-6 inches in diameter. The holes in your unit may have a gap after the pole is installed; this is covered with rope for a true tropical look. The sizes of the poles vary as it is a natural cut wood.

## How well does the thatch hold up in wind?

The hand woven thatch **MAY** withstand winds up to 50-60 miles per hour; resistance to high winds may vary. **We highly recommend that during high winds and dangerous storms that you remove both layers of thatch from the frame and store in a safe place.** Unlike metal or canvas umbrellas, the thatching is hand-woven and allows air to flow through it. Paradise Grilling Systems is not responsible for issues pertaining to natural acts of God, winds, thunderstorms, lightning, hail etc. Again, thatch is a natural product and therefore **does not carry a warranty.** Please follow care instructions in the maintenance section to insure a longer lifespan of your thatch.

## When do I replace the thatch?

We supply a double layer of hand-woven Mexican rain-cape thatch for the tiki frame on your Tahiti outdoor kitchen. Your top layer of thatch should last from 3 months to 2 years depending on weather conditions, the general climate in your area and **how well the thatch is maintained.** You will need to replace the top layer only when it begins to deteriorate and the bottom layer becomes exposed to the elements. When the time comes to replace your thatch roofing, please feel free to contact us at 1-800-604-2023 for purchasing options.

## Does my Tiki Thatched Umbrella require a great deal of maintenance?

When thatch is new and first exposed to the rain, the thatch sometimes leaches a natural runoff that can spot the ground and stain the outdoor kitchen. To avoid unnecessary cleanup, the thatch AND SURROUNDING AREAS AROUND THE THATCH (outdoor kitchen, pavers, patio, etc.) should be **THOROUGHLY hosed down up to twice a day for the first 30 days, or until you no longer see any runoff from the thatch.** **\*\*\*If you do not follow through with this process, the runoff from the thatch can and will stain your outdoor kitchen\*\*\*** In colder climates, with longer exposure to damp weather, mold may slightly build up on your thatching—simply spray the thatching with a bleach/water solution or a mild mold killer. **In more temperate climates, the possibility of insect infestation does exist and we recommend that you consult a pest control company of your choosing to discuss treatment and prevention options.** The thatch will sag naturally; we recommend the layers be rotated every 3-4 months to help with sagging.

## Does my thatch come with a warranty?

Because our tiki thatch is an all-natural wood product, it **does not carry a warranty.** If for some reason you need to replace your layers of thatch in the future, please feel free to contact us at 1-800-604-2023. We will be happy to refer you to our supplier where you can purchase replacement layers at a discounted price.

**I have read and understand the above care instructions:**

**BUYER PRINT:** \_\_\_\_\_ **BUYER SIGNATURE:** \_\_\_\_\_ **DATE:** \_\_\_\_\_